



# Orange SUccess

Coming Fall 2016

## Engage. Connect. Succeed!

### What is Orange SUccess?

Orange SUccess is a web-based advising tool that improves the way we support student success at Syracuse University. Students, faculty, and staff can manually raise alerts or flags. Faculty can support and nurture students through kudos for performance improvements and to recognize outstanding contributions. Success is a moving target and students need different kinds of encouragement at different times. Orange SUccess will engage students by keeping them informed and prompting them to act when necessary.

### How Does It Work?

Students, faculty (and their TAs), and academic advisors can access Orange SUccess via MySlice and Blackboard, with specific roles and permissions in Orange SUccess. Faculty and TAs can raise early alert flags for attendance concerns, low participation, missing assignments, low quiz and test scores, and other performance issues. Academic advisors will follow up with the student, address or resolve issues, and close the loop with the faculty

who raised the early alert flag. Faculty can also send kudos to students to recognize achievement. Students can ask for help from faculty in a particular course, or from an advisor for non-course needs. The faculty or academic advisor will be informed with an email and provide students coordinated support and point them to appropriate resources on campus. It is teamwork in every sense of the word.

### For More Information

- ◆ See the next page
- ◆ Visit the Orange SUccess website at [orangesuccess.syr.edu](http://orangesuccess.syr.edu)
- ◆ Send an email to [orangesuccess@syr.edu](mailto:orangesuccess@syr.edu)
- ◆ Contact the project team:

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## Students

The support you'll need at Syracuse University will change over time and be unique to your needs as you grow, learn, and become comfortable with yourself. Orange SUccess can be a powerful contributor to your ultimate success. The platform makes it easy for you to connect with your advisor and your faculty, whether about a particular course, an advising question, or a general concern.

Orange SUccess enables you to exert significant influence and control over attainment of your academic and personal goals.

### To get started

Login through MySlice (under *Student Services* > *Ask for Help in Orange SUccess*) or Blackboard (under *Tools* > *Ask for Help in Orange SUccess (Students)*) and make sure your profile information on the system is accurate. Verify or enter your email address, cell number, text messaging preference, and upload a new photo if you wish.

Orange SUccess kicks in when you ask for help from your advisor or faculty member.

### You're in control

Your individual effort matters. You control your success. It starts when you ask for help in Orange SUccess.

## Faculty

Your observations, perspectives, and advice are vital to each student's journey from start to finish. The Orange SUccess platform allows you to easily provide feedback to students with just a few clicks. Your concerns are made visible to academic advisors, equipping them to assist in addressing, resolving, and closing the loop with you on student issues. You can send kudos to students who are doing well or showing improvement, and have the ability to communicate with your students individually or in groups. You make an instant impact on individual students' success. In Orange SUccess, you will also find information on services available to

help students reach their goals, and the Progress

Survey is an easy way to provide input on student progress for an entire class at one time.

### To get started

Login through MySlice (under *Faculty Services*) or Blackboard (under *Tools*) and make sure your profile information on the system is accurate. Verify or enter your email address, cell number, text messaging preference, and upload (or add) a new photo.

### You are key to your students' success

Watch for news about upcoming information sessions that will help you help your students.

## Academic Advisors

You support and challenge students every day to help them realize their fullest potential. The Orange SUccess platform can, at a glance, show which students are in need of what kind of help. This advising tool allows you to have one-click access to a holistic view of a student, including past advising activity, flags, courses, grades, demographic data, notes, and referrals. You can refer the student to campus services and keep track to confirm that your recommendation was followed. You can also quickly close the loop by informing faculty, and others who have reported concerns, that issues were addressed or resolved. You can access communications, interactions, and meetings with your student in a secure central location, and take advantage of predefined email templates to help you work more efficiently without losing the personal touch.

### To get started

Login through MySlice (under *Advisor Services*) or Blackboard (under *Tools*) and make sure your profile information on the system is accurate. Verify or enter your email address, cell number, text messaging preference, and upload (or add) a new photo.

### You are the front line

You play a pivotal role in students' success.

Visit [orangesuccess.syr.edu](https://orangesuccess.syr.edu)

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